

Trusted Contact Person (TCP) Consent Form

About Appointing a TCP

Under Regulation 36 of the Consumer Protection Code 2025, you may nominate a TCP.

PLEASE DO NOT COMPLETE THIS FORM IF YOU HAVE APPOINTED A DECISION-MAKING REPRESENTATIVE OR AN ATTORNEY UNDER AN ENDURING POWER OF ATTORNEY. WE WILL FOLLOW THOSE ARRANGEMENTS INSTEAD.

When does the use of a TCP apply?

A TCP is someone that you choose, like a family member or close friend, who we can reach out to if we suspect possible financial abuse, need to confirm your contact details, health status, or identity of a legal guardian/executor/trustee, or experience persistent difficulty communicating with you. A TCP cannot access your money or make decisions for you. Their role is limited to helping us confirm information in these situations. A TCP is not a legal representative.

To add a TCP we need to collect limited information from you.

Why do we collect this information? To help safeguard your interests.

What is our lawful basis? Your written consent and explicit consent for any health-related information (captured in section one). For the TCP's contact details our lawful basis is the TCP's consent (captured in section two).

How long will we keep this data? Details are kept while your account is active or until you or your TCP withdraw your consent.

How can I withdraw or update my TCP details? You can withdraw or update this consent at any time by contacting us at DPO@avantmoney.ie or writing to Data Protection Officer, Avant Money, Dublin Road, Carrick-on-Shannon, Co. Leitrim, N41 V328.

See our **full** Privacy Notice here <https://www.avantmoney.ie/privacy-notice>

Section one : Customer Details and Consent

Please provide the account number(s) for the product(s) you want to add a TCP to.
If you do not provide the account number, we will be unable to add the TCP.

Customer Name	
Credit Card Account Number	
Loan Account Number	
Mortgage Account Number	
Deposit Account Number	
Phone Number	
Email Address	

By signing this form, I give my **consent** for Avant Money to contact my TCP in the circumstances described above and to discuss relevant confidential information with them. I also give **explicit consent** for Avant Money to process and confirm information relating to my health status, only where necessary for safeguarding purposes and as permitted under Regulation 36 of the Consumer Protection Code 2025. I confirm that I have informed the TCP of their role and obtained their agreement to act as my TCP.

Customer Signature: _____ **Date:** _____

I, the undersigned, nominate the individual named below as my TCP.

Section two : TCP Details and Consent

Full Name	
Relationship to customer	
Address	
Phone Number	
Email Address	

TCP's Signature: _____ **Date:** _____

I, the undersigned, agree to be nominated as a TCP for the customer named above. By signing this form, I understand and **consent** that Avant Money may:

- Retain my name and contact information.
- Contact me only in limited circumstances as described above.
- Discuss confidential information relevant to those circumstances with me.

I acknowledge that:

- I do not have authority to act on the consumer's behalf or access their account.
- I am not a legal representative.
- I may withdraw my consent at any time by notifying the firm in writing.

*Please note that the addition of a TCP will not be completed unless section one and two of this form are completed in full.

Please post this form to the following address:

Avant Money,
Dublin Road,
Carrick on Shannon,
Co. Leitrim,
N41 V328.

Bankinter S.A., trading as Bankinter, is authorised by the Banco de España in Spain and is regulated by the Central Bank of Ireland for consumer protection rules.

Bankinter S.A. Registered in Spain: Madrid Mercantile Register (Registro Mercantil de Madrid), Volume 1857, Folio 220, Page 9643. Registered office: P. de la Castellana 29, 28046, Madrid, Spain. Registered Irish branch: Dublin Road, Carrick-On-Shannon, County Leitrim, no: 910258.